



Innovation in Community Behavioral Services

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Voice Products, LLC
23715 Mercantile Rd.
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Subject: Kudos for an excellent product!

TO WHOM IT MAY CONCERN:

A year ago we purchased the cigarette buster system for use in one of our Adult Foster Care Homes in Michigan's Upper Peninsula. Our facilities are smoke free, but with the weather in the winter dropping sometimes below Zero, we have experienced problems with clients sneaking a smoke in their room or the bathroom thinking it will go unnoticed. This of course increased the need for staff monitoring which irritated our clients not to mention that it made for a less safe environment.

However,, after installing the system, the first time a client tried to smoke within the home, the alarm sounded and staff's response was immediate. We were amazed at how well this system works. So are our clients. This has reduced all incidents greatly including those that are caused by the need to monitor our smokers so closely. It has made a less stressful atmosphere within the home.

Thank You again for offering this great product. We would not hesitate to purchase more systems for other AFC Homes that are experiencing the same problems.

Sincerely,

Aleta Wendling

Area Manager